

BT Payphones,
PP 05A23,
Delta Point,
Wellesley Road,
CROYDON,
CR9 2YZ.



Chief Planning Officer
Waverley Borough Council
The Bury's
Godalming
Surrey
GU7 1HR

2 April 2008

TIME SENSITIVE - 90 Day Consultation period end date: 02 July 2008

Dear Chief Planning Officer

BT's proposal to re-align payphone provision to meet consumer demand.

As part of BT's Universal Service Obligation it is required to provide adequate coverage of public payphones. In recent years the needs of consumers have changed drastically with the increase in mobile phone ownership leading to a complete change in the communications culture throughout the UK - the number of calls made from BT payphones has more than halved in the last three years. Ninety nine per cent of UK homes now have a phone at home and 85 per cent have a mobile phone. There are currently 61,792 public payphones in Great Britain and 60% of these no longer cover their costs.

Striking a balance between the growing commercial pressures and providing an effective payphone service is vital, and BT has managed to keep its payphone business viable by careful management of costs. However, this challenge is becoming ever more demanding, so BT constantly needs to review payphone usage and on occasions looks to re-align the public payphone provision more closely to the reducing demand that still exists.

On the 14th March 2006 the Office of Communications (Ofcom) published a statement following their 2005 review of universal service in the Telecommunications market. Part of that statement (which can be viewed at www.ofcom.org.uk/consult/condocs/uso/uso_statement/) amended BT's obligations with regard to the removal of payphone service.

In compliance with those revised obligations BT is writing to you as part of a formal consultation process regarding BT's current programme of proposed public payphone removals.

One of the changes introduced following the review is that there is no longer a requirement for BT to consult on the removal of a public payphone which has another payphone within 400m. Out of courtesy we are advising you that there are a number of these payphones within Waverley District which we will be addressing over the forthcoming months. Additionally there are currently 48 public payphones which are little used by consumers and are therefore proposed by BT for removal under full consultation. Details of these boxes are shown on the enclosed sheets which include telephone number and address on a box by box basis.

This letter formally starts our consultation with you and the local community on these proposals. BT will place consultation notices in the relevant kiosks over the next three weeks to ensure that the local community are fully informed.



What you need to do next

The enclosed list details the payphones which BT wishes to consult on within Waverley District.

Part of Ofcom's review in 2005 states that it is the responsibility of the local authority to initiate its own consultation process to canvas the views of the local community, and that they would normally expect these consultations to involve other public organisations such as the parish or community councils.

Notifications of your final decision should include all justifications as BT may wish to challenge any unreasonable objections within the provisions of the appeals process.

Full guidance on the removal process can be viewed at the following URL:

http://www.ofcom.org.uk/consult/condocs/uso/uso_statement/removals.pdf

and a plain English version is available at:

http://www.ofcom.org.uk/consult/condocs/uso/uso_statement/uso_plain_english/removing_callboxes.pdf

2nd July 2008

The consultation period will close on ~~7/2/2008~~ 2nd July 2008 and responses received after this date will not be accepted. Please allow at least two days for postal delivery, and kindly note that proof of postage may be required in instances of dispute. If you are responding by email, please retain proof of despatch or apply a read receipt. Payphones will normally be removed as soon as practicable after the consultation period has ended.

We recognise that there may be concerns about our plans and that you may wish to discuss the content of this notification. Should your comments relate to a particular phone box, please clearly show the telephone number of the kiosk on your correspondence. This will ensure that we are able to deal with your enquiry efficiently.

All correspondence should be addressed to us at BT Payphones, PP 05A23, Delta Point, Wellesley Road, Croydon, CR9 2YZ or via email to **btp.authorisation.team@bt.com**. Please note that all responses should be collated and channelled via a single point of contact for your authority.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Rick Thompson'.

RICK THOMPSON

Project Liaison Office, BT Payphones

Waverley District

Telephone Number	Address	Post Code	Agree/ Object	Comments/Reasons
01252320169	Pco, Lower Weybourne Lane, Farnham	GU9 9HP		
01252321309	Pco, Badshot Lea Road, Badshot Lea, Farnham	GU9 9LE		
01252702101	Pco, Broomfield, Elstead, Godalming	GU8 6HH		
01252715743	Pco, Frensham Road, Farnham	GU9 8HB		
01252716605	Pco1, Upper Hale Road, Farnham	GU9 0JE		
01252716629	Pco, Hale Road, Farnham	GU9 9QH		
01252721100	Pco, Old Frensham Road, Lower Bourne, Farnham	GU10 3HD		
01252721125	Pco, Burnt Hill Road, Lower Bourne, Farnham	GU10 3NA		
01252737725	Pco1, Farnborough Road, Farnham	GU9 9BE		
01252792999	Pco, Applelands Close, Wrecclesham, Farnham	GU10 4TL		
01252793111	Pco, Frensham, Farnham	GU10 3AB		
01252793166	Pco, Frensham, Farnham	GU10 3BJ		
01252793167	Pco, Dockenfield, Farnham	GU10 4HX		
01252793168	Pco, The Square, Rowledge, Farnham	GU10 4AA		
01252793211	Pco1, Sandy Lane, Rushmoor, Farnham	GU10 2ET		
01403822126	Pco, Ellens Green, Rudgwick, Horsham	BH12 3AR		



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Signature:

Area: Waverley District

Job Title:

Please return this to:

BT Payphones, PP 05A23, Delta Point, Wellesley Road, CROYDON, CR9 2YZ
by 02 July 2008

Waverley District

Telephone Number	Address	Post Code	Agree/ Object	Comments/Reasons
01428604150	Pco, Eight Acres, Hindhead	GU26 6RZ		
01428604244	Pco, Churt Road, Hindhead	GU26 6NL		
01428642327	Pco, Lion Lane, Haslemere	GU27 1JL		
01428642393	Pco, Oak Tree Lane, Haslemere	GU27 1PQ		
01428642432	Pco, Old Haslemere Road, Haslemere	GU27 2NN		
01428643046	Pco, Parsons Green, Haslemere	GU27 1EE		
01428643371	Pco, Hatchetts Drive, Haslemere	GU27 1LY		
01428644455	Pco, Petworth Road, Chiddingfold, Godalming	GU8 4SP		
01428644552	Pco, Shottermill Post Office, Liphook Road, Haslemere	GU27 1PA		
01428682162	Pco, Petworth Road, Witley, Godalming	GU8 5PI		
01428682241	Pco, Haslemere Road, Brook, Godalming	GU8 5UL		
01428682242	Pco, Petworth Road, Wormley, Godalming	GU8 5SJ		
01428682243	Pco, Sunnydown, Witley, Godalming	GU8 5RP		
01428682952	Pco, Skinners Lane, Chiddingfold, Godalming	GU8 4XT		
01428683191	Pco, Vann Lane, Hambledon, Godalming	GU8 4EB		
01428683192	Pco, Brook Road, Wormley, Godalming	GU8 5UD		



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by **02 July 2008**

Waverley District

Telephone Number	Address	Post Code	Agree/ Object	Comments/Reasons
01428683193	Pco, Gasden Lane, Witley, Godalming	GU8 5RJ		
01483200240	Telephone Exchange, The Common, Dunstold, Godalming	GU8 4LA		
01483272723	Pco, Avenue Road, Cranleigh	GU6 7JY		
01483273562	Pco, Alfold Road, Cranleigh	GU6 8JT		
01483273955	Pco, Smithwood Common, Cranleigh	GU6 8QP		
01483277201	Pco, The Village, Ewhurst, Cranleigh	GU6 7PB		
01483277415	Pco, The Street, Ewhurst, Cranleigh, Surrey	GU6 7PA		
01483414363	Pco, Hydestile, Godalming	GU8 4DE		
01483414364	Pco Rear Of New Block, Milford Hospital, Tuesley Lane, Godalming, Surrey	GU7 1UF		
01483414368	Pco, Tuesley Lane, Godalming	GU7 1RR		
01483419757	Pco1, Meadrow, Godalming	GU7 3HJ		
01483892315	Pco1, Lords Hill Common, Shamley Green, Guildford	GU5 0UZ		
01483892558	Pco1, Blackheath Lane, Womersley, Guildford	GU5 0PN		
01483892684	Pco, Thorncombe Street, Bramley, Guildford	GU5 0LT		
01483893263	Pco, Birtley Road, Bramley, Guildford	GU5 0JA		
01483893272	Pco, Guildford Road, Shamley Green, Guildford	GU5 0RT		



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Area: Waverley District

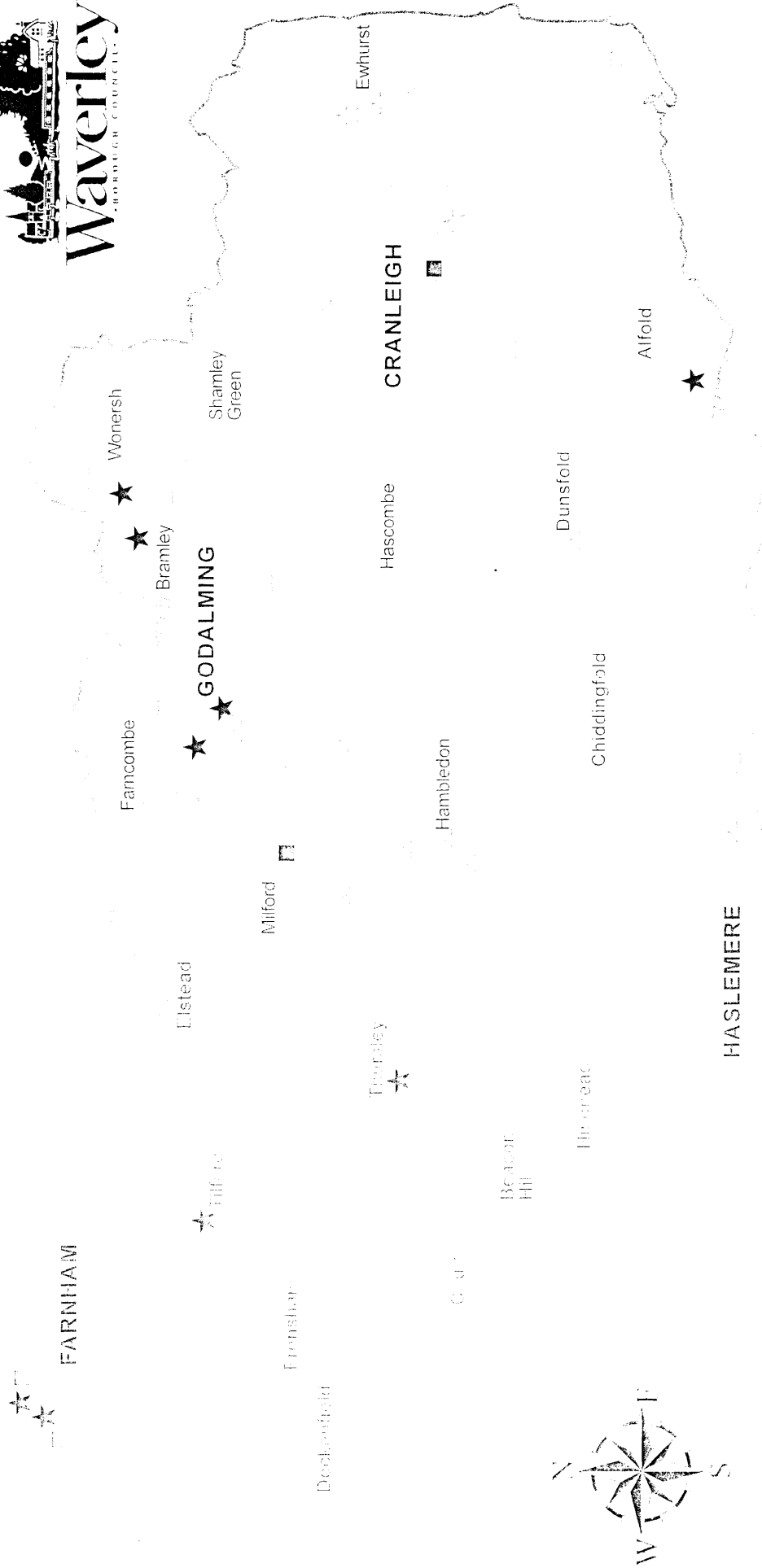
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 by 02 July 2008

BT Payphones
 0800 080 080
 www.bt.com

BT payphones in Waverley

This map has been prepared based on information provided by BT in May 2008



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- Red box under consultation
- Red box not under consultation
- Modern box under consultation
- Modern box not under threat
- Removed
- Listed (not under threat)

